



HEALTH CARE  
AUTHORITY

# D.0 FFS Payer Sheet B1, B2, B3

New Mexico Health Care Authority  
MMISR Financial Services Project

Version 1.0

## Revision History

This section tracks the initial creation of this document, followed by information about each major version thereafter.

### Revision History

| Version | Date       | Description  | Author        | HCA Approval |
|---------|------------|--------------|---------------|--------------|
| 1.0     | 01/21/2026 | HCA Approved | Conduent Team | Diana Moya   |
|         |            |              |               |              |
|         |            |              |               |              |

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# 1. Request Claim Billing/Claim Rebill (B1/B2/B3) Payer Sheet

## 1.1. Request Claim Billing/Claim Rebill (B1/B3)

**\*\* Start of Request Claim Billing/Claim Rebill (B1/B3) Payer Sheet Template\*\***

### GENERAL INFORMATION

|   |  |   |                 |
|---|--|---|-----------------|
| Payer Name: New Mexico Medicaid   |  | Date: <i>Communication on the Go Live will be provided at a later juncture.</i> |                 |
| Plan Name/Group Name: NM Medicaid Fee For Service   |  | BIN: 028165   | PCN: DRNMPROD   |
| Plan Name/Group Name: NM Medicaid Fee For Service (test)  |  | BIN: 026564   | PCN: DRNMUAAZFR |
| Processor: Conduent   |  |   |                 |
| Effective as of: <i>Communication on the Go Live will be provided at a later juncture.</i>  |  | NCPDP Telecommunication Standard Version/Release #: D.0                         |                 |
| NCPDP Data Dictionary Version Date: October 2007  |  | NCPDP External Code List Version Date: March 2010                               |                 |
| Contact/Information Source: <a href="https://www.hca.nm.gov/providers/hippa-standard-companion-guides/">https://www.hca.nm.gov/providers/hippa-standard-companion-guides/</a> |  |   |                 |
| Certification Testing Window: None (certification not required)   |  |   |                 |
| Certification Contact Information: N/A  |  |   |                 |
| Provider Relations Help Desk Info: 1-800-365-4944 Option #3   |  |   |                 |
| Other versions supported: 5.1 supported through 12/31/2011  |  |   |                 |

### OTHER TRANSACTIONS SUPPORTED

**Payer:** Please list each transaction supported with the segments, fields, and pertinent information on each transaction.

| Transaction Code | Transaction Name |
|------------------|------------------|
| B1               | Claim Billing    |
| B2               | Reversal         |
| B3               | Claim Rebilling  |

### FIELD LEGEND FOR COLUMNS

| Payer Usage Column    | Value     | Explanation  | Payer Situation Column |
|-----------------------|-----------|--|------------------------|
| MANDATORY             | <b>M</b>  | The Field is mandatory for the Segment in the designated Transaction.  | No                     |
| REQUIRED              | <b>R</b>  | The Field has been designated with the situation of "Required" for the Segment in the designated Transaction.    | No                     |
| QUALIFIED REQUIREMENT | <b>RW</b> | "Required when". The situations designated have qualifications for usage ("Required if x", "Not required if y"). | Yes                    |

Fields that are not used in the Claim Billing/Claim Rebill transactions and those that do not have qualified requirements (i.e. not used) for this payer are excluded from the template.

## CLAIM BILLING/CLAIM REBILL TRANSACTION

The following lists the segments and fields in a Claim Billing or Claim Rebill Transaction for the NCPDP *Telecommunication Standard Implementation Guide Version D.0*.

| Transaction Header Segment Questions   | Check | Claims Billing/Claim Rebill If Situational, <i>Payer Situation</i> |
|--|-------|--|
| This Segment is always sent  | X     |  |
| Source of certification IDs required in Software Vendor/Certification ID (110-AK) is Payer Issued      |       |  |
| Source of certification IDs required in Software Vendor/Certification ID (110-AK) is Switch/VAN issued |       |  |
| Source of certification IDs required in Software Vendor/Certification ID (110-AK) is Not used.         | X     |  |

|        | Transaction Header Segment       |  |             | Claim Billing/Claim Rebill     |
|--------|----------------------------------|--|-------------|--------------------------------|
| Field  | NCPDP Field Name                 | Value  | Payer Usage | Payer Situation                |
| 101-A1 | BIN NUMBER                       | 028165 = PROD<br>026564 = UAT  | M           |                                |
| 102-A2 | VERSION/RELEASE NUMBER           | D0   | M           |                                |
| 103-A3 | TRANSACTION CODE                 | B1 = Billing<br>B2 = Reversals<br>B3 = Rebill  | M           | Billing, Reversal, Rebill      |
| 104-A4 | PROCESSOR CONTROL NUMBER         | DRNMPROD = Production<br>DRNMUAAZFR = UAT  | M           | Use DRNMUAAZFR for D.0 testing |
| 109-A9 | TRANSACTION COUNT                | 1 = One Occurrence<br>2 = Two Occurrences<br>3 = Three Occurrences<br>4 = Four Occurrences | M           |                                |
| 202-B2 | SERVICE PROVIDER ID QUALIFIER    | 01=National Provider Identifier  | M           | NPI mandated 02/01/2008        |
| 201-B1 | SERVICE PROVIDER ID              | National Provider Identifier (NPI)   | M           | NPI mandated 02/01/2008        |
| 401-D1 | DATE OF SERVICE                  | CCYYMMDD   | M           |                                |
| 110-AK | SOFTWARE VENDOR/CERTIFICATION ID | 0000000000   | M           | Populate with zeros            |

| Insurance Segment Questions | Check | Claims Billing/Claim Rebill If Situational, <i>Payer Situation</i> |
|-----------------------------|-------|--|
| This Segment is always sent | X     |  |

|        | Insurance Segment Segment Identification (111-AM) = "04" |                     |             | Claim Billing/Claim Rebill   |
|--------|--|---------------------|-------------|--|
| Field  | NCPDP Field Name   | Value               | Payer Usage | Payer Situation  |
| 302-C2 | CARDHOLDER ID  |                     | M           |  |
| 312-CC | CARDHOLDER FIRST NAME                                    | Up to 12 characters | R           |  |
| 313-CD | CARDHOLDER LAST NAME                                     | Up to 15 Characters | R           |  |
| 301-C1 | GROUP ID   | NEWMEXMED           | R           | <i>Imp Guide:</i> Required if needed for pharmacy claim processing and payment.                              |
| 306-C6 | PATIENT RELATIONSHIP CODE                                | 1 = Cardholder      | R           | <i>Imp Guide:</i> Required if needed to uniquely identify the relationship of the Patient to the Cardholder. |

| Patient Segment Questions   | Check | Claims Billing/Claim Rebill If Situational, <i>Payer Situation</i> |
|-----------------------------|-------|--|
| This Segment is always sent | X     |  |
| This Segment is situational |       |  |

|        | Patient Segment<br>Segment Identification (111-AM) = "Ø1" |  |                | Claim Billing/Claim Rebill   |
|--------|---|--|----------------|--|
| Field  | NCPDP Field Name  | Value  | Payer<br>Usage | Payer Situation  |
| 3Ø4-C4 | DATE OF BIRTH   | CCYYMMDD   | R              |  |
| 3Ø5-C5 | PATIENT GENDER CODE                                       | Ø= Not specified<br>1 = Male<br>2 = Female   | R              |  |
| 335-2C | PREGNANCY INDICATOR                                       | Blank=Not Specified<br>1=Not pregnant<br>2=Pregnant  | RW             | <i>Imp Guide:</i> Required if pregnancy could result in different coverage, pricing, or patient financial responsibility.<br><br><i>Payer Requirement:</i> Required if pregnant.   |
| 384-4X | PATIENT RESIDENCE   | Ø=Not specified<br>3=Nursing Facility<br>9=Intermediate Care Facility/<br>Individuals with Intellectual<br>Disabilities<br>11=Hospice<br>15=Correctional Institution | RW             | <i>Imp Guide:</i> Required if this field could result in different coverage, pricing, or patient financial responsibility.<br><br><i>Payer Requirement:</i> Required to indicate patient residence in any of the facilities indicated. |

| Claim Segment Questions                   | Check | Claims Billing/Claim Rebill If Situational, <i>Payer Situation</i> |
|---|-------|--|
| This Segment is always sent               | X     |  |
| This payer supports partial fills.        | X     |  |
| This payer does not support partial fills |       |  |

|        | Claim Segment<br>Segment Identification (111-AM) = "Ø7" |   |                | Claim Billing/Claim Rebill   |
|--------|---|---|----------------|--|
| Field  | NCPDP Field Name  | Value   | Payer<br>Usage | Payer Situation  |
| 455-EM | PRESCRIPTION/SERVICE REFERENCE NUMBER QUALIFIER         | 1 = Rx Billing                                  | M              | <i>Imp Guide:</i> For Transaction Code of "B1", in the Claim Segment, the Prescription / Service Reference Number Qualifier (455-EM) is "1" (Rx Billing).  |
| 4Ø2-D2 | PRESCRIPTION/SERVICE REFERENCE NUMBER                   |   | M              |  |
| 436-E1 | PRODUCT/SERVICE ID QUALIFIER                            | Ø3 = National Drug Code                         | M              |  |
| 4Ø7-D7 | PRODUCT/SERVICE ID                                      | National Drug Code (NDC)                        | M              |  |
| 456-EN | ASSOCIATED PRESCRIPTION/SERVICE REFERENCE NUMBER        | Rx number of the associated partial fill claim  | RW             | <i>Imp Guide:</i> Required if the "completion" transaction in a partial fill (Dispensing Status (343-HD) = "C").<br><br>Required if the Dispensing Status (343-HD) = "P" (Partial Fill) and there are multiple occurrences of partial fills for this prescription.<br><br><i>Payer Requirement:</i> Same as Imp Guide. |
| 457-EP | ASSOCIATED PRESCRIPTION/SERVICE DATE                    | Used when submitting a claim for a partial fill | RW             | <i>Imp Guide:</i> Required if the "completion" transaction in a partial fill (Dispensing Status (343- HD) = "C" (Completed)).  |

|         | Claim Segment<br>Segment Identification (111-AM) = "Ø7" |   |    | Claim Billing/Claim Rebill  |
|---------|---|---|----|---|
|         |   |   |    | <p>Required if Associated Prescription / Service Reference Number (456-EN) is used.</p> <p>Required if the Dispensing Status (343-HD) = "P" (Partial Fill) and there are multiple occurrences of partial fills for this prescription.</p> <p><i>Payer Requirement:</i> Date of the Associated Prescription/Service Reference Number.</p>  |
| 442-E7  | QUANTITY DISPENSED                                      | Metric Decimal Quantity   | R  |   |
| 46Ø -ET | QUANTITY PRESCRIBED                                     | Metric Decimal Quantity   | R  | <p><i>Payer Requirement:</i> Required under New Mexico Board of Pharmacy rules and when the transmission is for a Schedule II drug as defined in 21 CFR 1308.12 and per CMS-0055-F (Compliance Date 9/21/2020. Refer to the Version D.0 Editorial Document).</p>  |
| 4Ø3-D3  | FILL NUMBER   | Ø = Original Dispensing<br>1-99 = Refill number   | R  |   |
| 4Ø5-D5  | DAYS SUPPLY   |   | R  |   |
| 4Ø6-D6  | COMPOUND CODE   | Ø = Not specified<br>1 = Not a compound<br>2 = Compound   | R  |   |
| 4Ø8-D8  | DISPENSE AS WRITTEN<br>(DAW)/PRODUCT SELECTION CODE     | Ø =Default, no product selection indicated<br>1=Physician request<br>7=brand mandated by law<br>8 = Substitution Allowed - Generic Drug Not Available in Marketplace.<br>9= Other/Substitution Allowed-Plan Requests Brand Dispensed.   | R  | <p><i>Payer Requirement:</i> Code indicating whether or not the prescriber's instructions regarding generic substitution were followed. Value '1' may be used when physician requests meet the Medicaid Program standards for a brand being medically necessary.</p> <p><i>Payer Requirement:</i> Pharmacy should use Value '9' when preferred drugs are brand based on New Mexico PDL.</p> |
| 414-DE  | DATE PRESCRIPTION WRITTEN                               | CCYYMMDD  | R  |   |
| 419-DJ  | PRESCRIPTION ORIGIN CODE                                | 1=Written<br>2=Telephone<br>3=Electronic<br>4=Facsimile<br>5=Pharmacy   | R  | <p><i>Imp Guide:</i> Required if necessary for plan benefit administration.</p> <p><i>Payer Requirement:</i> Required. Value Ø (not specified) will not be accepted by NM.</p>  |
| 354-NX  | SUBMISSION CLARIFICATION CODE COUNT                     | Maximum count of 3.   | RW | <p><i>Imp Guide:</i> Required if Submission Clarification Code (42Ø-DK) is used.</p> <p><i>Payer Requirement:</i> Same as Imp Guide.</p>  |
| 42Ø-DK  | SUBMISSION CLARIFICATION CODE                           | Ø8=Process Compound for approved ingredients.<br>Ø7 = Over Limits for Narcan<br>43 = Prescriber's DEA is active with DEA Authorized Prescriptive Right.<br>45 = Prescriber's DEA is a valid Hospital DEA with Suffix and has prescriptive authority for this drug DEA Schedule<br>46 = Prescriber's DEA has prescriptive authority for this drug DEA Schedule<br>55= Used when overriding rejection for Prescriber Not Enrolled in State Medicaid Program (for NM Medical | R  | <p><i>Imp Guide:</i> Required if clarification is needed and value submitted is greater than zero (Ø).</p> <p><i>Payer Requirement:</i> Required when submitting a claim for a DEA Scheduled Drug (I through V) and/or for the listed conditions.</p>   |

|        | Claim Segment<br>Segment Identification (111-AM) = "Ø7" |   |    | Claim Billing/Claim Rebill   |
|--------|---|---|----|--|
|        |   | School Residents.)99 = Other<br>– (use for submitting MAID prescriptions)   |    |  |
| 3Ø8-C8 | OTHER COVERAGE CODE                                     | Ø =Not Specified<br>1=No other Coverage<br>2=Other coverage exists - payment collected<br>3=Other coverage billed - claim not covered<br>4=Other coverage exists - payment not collected. | RW | <i>Imp Guide:</i> Required if needed by receiver, to communicate a summation of other coverage information collected from other payers.<br><br>Required for Coordination of Benefits.<br><br><i>Payer Requirement:</i> Required when other coverage exists.  |
| 445-EA | ORIGINALLY PRESCRIBED PRODUCT/SERVICE CODE              |   | RW | <i>Imp Guide:</i> Required if the receiver requests association to a therapeutic, or a preferred product substitution, or when a DUR alert has been resolved by changing medications, or an alternative service than what was originally prescribed.<br><br><i>Payer Requirement:</i> Code of the initially prescribed product or service. |
| 461-EU | PRIOR AUTHORIZATION TYPE CODE                           | Ø=Not Specified<br>1=Prior Authorization<br>2=Medical Certification   | RW | <i>Imp Guide:</i> Required if this field could result in different coverage, pricing, or patient financial responsibility.<br><br><i>Payer Requirement:</i> Use '1' in this field when submitting claims for Children's Medical Services Use '2' in this field for early Refill override – when authorized by the POS help desk.           |
| 462-EV | PRIOR AUTHORIZATION NUMBER SUBMITTED                    |   | RW | <i>Imp Guide:</i> Required if this field could result in different coverage, pricing, or patient financial responsibility.<br><br><i>Payer Requirement:</i> Required if valid value in field 461-EU is '1' and a number is required to be submitted.   |
| 343-HD | DISPENSING STATUS                                       | P = Initial Fill<br>C = Completion Fill   | RW | <i>Imp Guide:</i> Required for the partial fill or the completion fill of a prescription.<br><br><i>Payer Requirement:</i> Same as Imp Guide.  |
| 344-HF | QUANTITY INTENDED TO BE DISPENSED                       |   | RW | <i>Imp Guide:</i> Required for the partial fill or the completion fill of a prescription.<br><br><i>Payer Requirement:</i> Required when submitting a claim for a partial fill.  |
| 345-HG | DAYS SUPPLY INTENDED TO BE DISPENSED                    |   | RW | <i>Imp Guide:</i> Required for the partial fill or the completion fill of a prescription.<br><br><i>Payer Requirement:</i> Required when submitting a claim for a partial fill.  |
| 995-E2 | ROUTE OF ADMINISTRATION                                 | SNOMED Values Required  | RW | <i>Imp Guide:</i> Required if specified in trading partner agreement.<br><br><i>Payer Requirement:</i> Required when submitting compounds.   |

| Pricing Segment Questions   | Check | Claims Billing/Claim Rebill If Situational, <i>Payer Situation</i> |
|-----------------------------|-------|--|
| This Segment is always sent | X     |  |



|              | <b>Pricing Segment<br/>Segment Identification (111-AM) = "11"</b> |  |                        | <b>Claim Billing/Claim Rebill</b>  |
|--------------|---|--|------------------------|--|
| <i>Field</i> | <i>NCPDP Field Name</i>   | <i>Value</i>   | <i>Payer<br/>Usage</i> | <i>Payer Situation</i>   |
| 409-D9       | INGREDIENT COST SUBMITTED   |  | R                      |  |
| 412-DC       | DISPENSING FEE SUBMITTED  |  | RW                     | <i>Imp Guide:</i> Required if its value affects the Gross Amount Due (430-DU) calculation.<br><br><i>Payer Requirement:</i> Required, if necessary, as component part of Gross Amount Due.   |
| 438-E3       | INCENTIVE AMOUNT SUBMITTED  |  | R                      | <i>Imp Guide:</i> Required if its value affects the Gross Amount Due (430-DU) calculation.<br><br><i>Payer Requirement:</i> Required when submitting for Vaccine administration or Pharmacist prescribed medications.<br>Format = \$\$\$\$\$cc<br>Example: if the Incentive amount submitted is \$27.31, this field would reflect 2731.<br><br>Use field for reimbursement of compounding fee (up to \$12.00). |
| 478-H7       | OTHER AMOUNT CLAIMED SUBMITTED COUNT                              | Maximum count of 3.  | RW                     | <i>Imp Guide:</i> Required if Other Amount Claimed Submitted Qualifier (479-H8) is used.<br><br><i>Payer Requirement:</i> Same as Imp Guide.   |
| 479-H8       | OTHER AMOUNT CLAIMED SUBMITTED QUALIFIER                          | 09=Compound Preparation Cost Submitted                         | RW                     | <i>Imp Guide:</i> Required if Other Amount Claimed Submitted (480-H9) is used.<br><br><i>Payer Requirement:</i> If a compounding fee is being requested in addition to the dispensing fee enter 09.  |
| 480-H9       | OTHER AMOUNT CLAIMED SUBMITTED                                    |  | RW                     | <i>Imp Guide:</i> Required if its value affects the Gross Amount Due (430-DU) calculation.<br><br><i>Payer Requirement :</i> NM providers enter compound fee in this field.  |
| 426-DQ       | USUAL AND CUSTOMARY CHARGE  |  | R                      | <i>Imp Guide:</i> Required if needed per trading partner agreement.<br><br><i>Payer Requirement:</i> Amount charged by cash customers for the prescription exclusive of sales tax or other amounts claimed.  |
| 430-DU       | GROSS AMOUNT DUE  |  | R                      | <i>Payer Requirement:</i> This field is required to be submitted in D.0.   |
| 423-DN       | BASIS OF COST DETERMINATION                                       | 08 = 340B/Disproportionate Share Pricing/Public Health Service | R                      | <i>Imp Guide:</i> Required if needed for receiver claim/encounter adjudication.<br><br><i>Payer Requirement:</i> Required to identify 340B acquisition cost.   |

| <b>Prescriber Segment Questions</b> | <b>Check</b> | <b>Claims Billing/Claim Rebill If Situational, <i>Payer Situation</i></b> |
|-------------------------------------|--------------|---|
| This Segment is always sent         | X            |   |
| This Segment is situational         |              |   |

|              | <b>Prescriber Segment<br/>Segment Identification (111-AM) = "Ø3"</b> |                                    |                    | <b>Claim Billing/Claim Rebill</b>  |
|--------------|--|------------------------------------|--------------------|--|
| <i>Field</i> | <i>NCPDP Field Name</i>  | <i>Value</i>                       | <i>Payer Usage</i> | <i>Payer Situation</i>   |
| 466-EZ       | PRESCRIBER ID QUALIFIER  | Ø1=National Provider ID            | R                  | <i>Imp Guide:</i> Required if Prescriber ID (411-DB) is used.<br><br><i>Payer Requirement:</i> Prescriber NPI is required.   |
| 411-DB       | PRESCRIBER ID  | National Provider Identifier (NPI) | R                  | <i>Imp Guide:</i> Required if this field could result in different coverage or patient financial responsibility.<br><br><i>Payer Requirement:</i> Prescriber must be an enrolled Medicaid Provider OR NM Medical School Resident authorized to prescribe (submit with Submission Clarification Code 55).                                   |
| 427-DR       | PRESCRIBER LAST NAME   | Prescriber's Last Name             | R                  | <i>Imp Guide:</i> Required when the Prescriber ID (411-DB) is not known.<br><br>Required if needed for Prescriber ID (411-DB) validation/clarification.<br><br><i>Payer Requirement:</i> Individual's Last Name (15 characters) First 5 characters must match Example: MOUSE   |
| 364-2J       | PRESCRIBER FIRST NAME  | Prescriber's First Name            | R                  | <i>Imp Guide:</i> Required if needed to assist in identifying the prescriber.<br><br><i>Payer Requirement:</i> Individual's First Name (12 characters) First 5 characters must match. Example: MICKEY  |
| 498-PM       | PRESCRIBER PHONE NUMBER  | Prescriber's Phone Number          | R                  | <i>Imp Guide:</i> Required if needed for Workers' Compensation.<br><br>Required if needed to assist in identifying the prescriber.<br><br>Required if needed for Prior Authorization process.<br><br><i>Payer Requirement:</i> Ten-digit phone number of prescriber.<br>FORMAT: AAAEEENNNN<br>A= Area Code<br>E= Exchange Code<br>N=Number |
| 365-2K       | PRESCRIBER STREET ADDRESS  | Prescriber's Street Address        | R                  | <i>Imp Guide:</i> Required if needed to assist in identifying the prescriber.<br><br><i>Payer Requirement:</i> Free form text for prescriber address information (30 characters).  |
| 366-2M       | PRESCRIBER CITY ADDRESS  | Prescriber's City                  | R                  | <i>Imp Guide:</i> Required if needed to assist in identifying the prescriber.<br><br><i>Payer Requirement:</i> Free form text for prescriber city name (20 characters).  |
| 367-2N       | PRESCRIBER STATE/PROVINCE ADDRESS                                    | Prescriber's State                 | R                  | <i>Imp Guide:</i> Required if needed to assist in identifying the prescriber.<br><br><i>Payer Requirement:</i> Standard State Code (2 characters) Example: New Mexico = NM.  |
| 368-2P       | PRESCRIBER ZIP/POSTAL ZONE   | Prescriber's Zip Code              | R                  | <i>Imp Guide:</i> Required if needed to assist in identifying the prescriber.  |

|  | <b>Prescriber Segment<br/>Segment Identification (111-AM) = "Ø3"</b> |  |  | <b>Claim Billing/Claim Rebill</b>   |
|--|--|--|--|---|
|  |  |  |  | <i>Payer Requirement:</i> Code defining international postal zone excluding punctuation marks (15 characters max). First 5 digits must match. |

| <b>Coordination of Benefits/Other Payments Segment Questions</b>   | <b>Check</b> | <b>Claims Billing/Claim Rebill If Situational, <i>Payer Situation</i></b> |
|--|--------------|---|
| This Segment is always sent  | X            |   |
| This Segment is situational  | X            | Required only for secondary, tertiary, etc. claims.                       |
| This Segment is not supported  |              |   |
|  |              |   |
| Scenario 1 - Other Payer Amount Paid Repetitions Only  |              |   |
| Scenario 2 - Other Payer-Patient Responsibility Amount Repetitions and Benefit Stage Repetitions Only  |              |   |
| Scenario 3 - Other Payer Amount Paid, Other Payer-Patient Responsibility Amount, and Benefit Stage Repetitions Present (Government Programs) | X            |   |

|              | <b>Coordination of Benefits/Other Payments Segment<br/>Segment Identification (111-AM) = "Ø5"</b> |   |                    | <b>Claim Billing/Claim Rebill<br/>Scenario 3 - Other Payer Amount Paid, Other Payer-Patient Responsibility Amount, and Benefit Stage Repetitions Present (Government Programs)</b>                                       |
|--------------|---|---|--------------------|--|
| <i>Field</i> | <i>NCPDP Field Name</i>   | <i>Value</i>  | <i>Payer Usage</i> | <i>Payer Situation</i>   |
| 337-4C       | COORDINATION OF BENEFITS/OTHER PAYMENTS COUNT   | Maximum count of 9.   | M                  |  |
| 338-5C       | OTHER PAYER COVERAGE TYPE   | Blank=Not Specified<br>Ø1=Primary<br>Ø2=Secondary - Second<br>Ø3=Tertiary - Third<br>Ø4=Quaternary - Fourth<br>Ø5=Quinary - Fifth | M                  |  |
| 339-6C       | OTHER PAYER ID QUALIFIER  | Ø3=Bank Information Number (BIN)<br>99=Other  | RW                 | <i>Imp Guide:</i> Required if Other Payer ID (34Ø-7C) is used.<br><br><i>Payer Requirement:</i> Submit value "99" and NM Carrier code in 34Ø-7C if known. Otherwise use "Ø3" and submit BIN of previous payer in 34Ø-7C. |
| 34Ø-7C       | OTHER PAYER ID  |   | RW                 | <i>Imp Guide:</i> Required if identification of the Other Payer is necessary for claim/encounter adjudication.<br><br><i>Payer Requirement:</i> Submit NM Carrier Code if known, otherwise submit BIN of previous payer. |
| 443-E8       | OTHER PAYER DATE  | CCYYMMDD  | RW                 | <i>Imp Guide:</i> Required if identification of the Other Payer Date is necessary for claim/encounter adjudication.<br><br><i>Payer Requirement:</i> Required when there is payment or denial from another source.       |
| 341-HB       | OTHER PAYER AMOUNT PAID COUNT   | Maximum count of 9.   | RW                 | <i>Imp Guide:</i> Required if Other Payer Amount Paid Qualifier (342-HC) is used.  |

|        | Coordination of Benefits/Other Payments Segment<br>Segment Identification (111-AM) = "Ø5" |  |    | Claim Billing/Claim Rebill<br>Scenario 3 - Other Payer Amount Paid, Other Payer-Patient Responsibility Amount, and Benefit Stage Repetitions Present (Government Programs)   |
|--------|---|--|----|--|
|        |   |  |    | <i>Payer Requirement:</i> Same as Imp Guide.   |
| 342-HC | OTHER PAYER AMOUNT PAID QUALIFIER   | Ø1=Delivery<br>Ø2=Shipping<br>Ø3=Postage<br>Ø4=Administrative<br>Ø5=Incentive<br>Ø6=Cognitive Service<br>Ø7=Drug Benefit<br>Ø9=Compound Preparation Cost<br>1Ø =Sales Tax  | RW | <i>Imp Guide:</i> Required if Other Payer Amount Paid (431-DV) is used.<br><br><i>Payer Requirement:</i> Required when there is payment from another source.<br><br>Required when 3Ø8-C8 = '2'.  |
| 431-DV | OTHER PAYER AMOUNT PAID   | \$\$\$\$\$\$cc   | RW | <i>Imp Guide:</i> Required if other payer has approved payment for some/all of the billing.<br><br>Not used for patient financial responsibility only billing.<br><br><i>Payer Requirement:</i> Required if OCC = 2.   |
| 471-5E | OTHER PAYER REJECT COUNT  | Maximum count of 5.  | RW | <i>Imp Guide:</i> Required if Other Payer Reject Code (472-6E) is used.<br><br><i>Payer Requirement:</i> Required if 3Ø8-C8 (Other Coverage Code) = 3 (Other Coverage Billed – claim not covered).   |
| 472-6E | OTHER PAYER REJECT CODE   |  | RW | <i>Imp Guide:</i> Required when the other payer has denied the payment for the billing.<br><br><i>Payer Requirement:</i> Required when the other payer has denied the payment for the billing, designated with Other Coverage Code (3Ø8-C8) = 3 (Other Coverage Billed – claim not covered). |
| 353-NR | OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT COUNT   | Maximum count of 25.   | RW | <i>Imp Guide:</i> Required if Other Payer-Patient Responsibility Amount Qualifier (351-NP) is used.<br><br><i>Payer Requirement:</i> Same as Imp Guide.  |
| 351-NP | OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT QUALIFIER                                       | Ø1=Amt Applied to Periodic Deductible<br>Ø2=Amt Attributed to Product Selection/Brand Drug<br>Ø3=Amt Attributed to Sales Tax<br>Ø4=Amt Exceeding Periodic Benefit Maximum<br>Ø5=Amount of Copay<br>Ø6=Patient Pay Amount<br>Ø7=Amount of Coinsurance<br>Ø8=Amt Attributed to Product Selection/Non-Pref Formulary<br>Ø9=Amt Attributed to Health Plan Funded Assistance Amount<br>1Ø = Amt Attributed to Provider Network Selection<br>11=Amt Attributed to Product Selection/Brand Non-Preferred Formulary Selection<br>12=Amt Attributed to Coverage Gap | RW | <i>Imp Guide:</i> Required if Other Payer-Patient Responsibility Amount (352-NQ) is used.<br><br><i>Payer Requirement:</i> Same as Imp Guide.  |

|        | <b>Coordination of Benefits/Other Payments Segment<br/>Segment Identification (111-AM) = "Ø5"</b> |                                    |    | <b>Claim Billing/Claim Rebill</b><br>Scenario 3 - Other Payer Amount Paid, Other Payer-Patient Responsibility Amount, and Benefit Stage Repetitions Present (Government Programs)  |
|--------|---|------------------------------------|----|--|
|        |   | 13=Amt Attributed to Processor Fee |    |  |
| 352-NQ | OTHER PAYER-PATIENT RESPONSIBILITY AMOUNT   |                                    | RW | <i>Imp Guide:</i> Required if necessary for patient financial responsibility only billing.<br><br><i>Payer Requirement:</i> Required when Other Coverage Code 3Ø8-C8 = '2' or '4'. |

| <b>DUR/PPS Segment Questions</b> | <b>Check</b> | <b>Claims Billing/Claim Rebill If Situational, <i>Payer Situation</i></b> |
|----------------------------------|--------------|---|
| This Segment is always sent      |              |   |
| This Segment is situational      | X            | Required if DUR/PPS Segment is used.                                      |

|              | <b>DUR/PPS Segment<br/>Segment Identification (111-AM) = "Ø8"</b> |  |                    | <b>Claim Billing/Claim Rebill</b>  |
|--------------|---|--|--------------------|--|
| <i>Field</i> | <i>NCPDP Field Name</i>   | <i>Value</i>   | <i>Payer Usage</i> | <i>Payer Situation</i>   |
| 473-7E       | DUR/PPS CODE COUNTER  | Maximum of 9 occurrences.  | RW                 | <i>Imp Guide:</i> Required if DUR/PPS Segment is used.<br><br><i>Payer Requirement:</i> Same as Imp Guide.   |
| 439-E4       | REASON FOR SERVICE CODE   | See list of Valid Values in section 2.0 below  | O                  | <i>Imp Guide:</i> Required if this field could result in different coverage, pricing, patient financial responsibility and/or drug utilization review outcome.<br><br>Required if this field affects payment for or documentation of professional pharmacy service:<br><br><i>Payer Requirement:</i> Code identifying the type of utilization conflict detected or the reason for the pharmacist's professional service.   |
| 44Ø-E5       | PROFESSIONAL SERVICE CODE   | MA=Medication administration<br><br>Use 'MA' for vaccine administration.<br><br>AS = Patient Assessment, use for Pharmacist incentive fee under prescriptive authority. See list of Valid Values in section 2.0 below for further guidance for submitting Pharmacist-prescribed medications. | RW                 | <i>Imp Guide:</i> Required if this field could result in different coverage, pricing, patient financial responsibility and/or drug utilization review outcome.<br><br>Required if this field affects payment for or documentation of professional pharmacy service.<br><br><i>Payer Requirement:</i> Must enter a value when Incentive Amount Submitted (438-E3) is greater than zero (Ø). Enter one professional service code only, indicating the type of service. NM Medicaid Valid Values:<br>MA = Medication Administration For Vaccines<br>AS= Patient Assessment – For Pharmacist-prescribed medications. |
| 441-E6       | RESULT OF SERVICE CODE  | See list of Valid Values in section 2.0 below  | O                  | <i>Imp Guide:</i> Required if this field could result in different coverage, pricing, patient financial responsibility and/or drug utilization review outcome.   |

|        | <b>DUR/PPS Segment<br/>Segment Identification (111-AM) = "Ø8"</b> |   |    | <b>Claim Billing/Claim Rebill</b>  |
|--------|---|---|----|--|
|        |   |   |    | Required if this field affects payment for or documentation of professional pharmacy service.<br><br><i>Payer Requirement:</i> Action taken by a pharmacist in response to a conflict or the result of a pharmacist's professional service.  |
| 474-8E | DUR/PPS LEVEL OF EFFORT   | Ø= Not Specified<br>11=Level 1 (Lowest)<br>12=Level 2<br>13=Level 3<br>14=Level 4<br>15=Level 5 | RW | <i>Imp Guide:</i> Required if this field could result in different coverage, pricing, patient financial responsibility and/or drug utilization review outcome.<br><br>Required if this field affects payment for or documentation of professional pharmacy service.<br><br><i>Payer Requirement:</i> Code indicating the level of effort as determined by the complexity of decision-making or resources utilized by a pharmacist to perform a professional service.     |
| 475-J9 | DUR CO-AGENT ID QUALIFIER   |   | RW | <i>Imp Guide:</i> Required if DUR Co-Agent ID (476-H6) is used.<br><br><i>Payer Requirement:</i> Same as Imp Guide.  |
| 476-H6 | DUR CO-AGENT ID   |   | RW | <i>Imp Guide:</i> Required if this field could result in different coverage, pricing, patient financial responsibility and/or drug utilization review outcome.<br><br>Required if this field affects payment for or documentation of professional pharmacy service.<br><br><i>Payer Requirement:</i> Identifies the co-existing agent contributing to the DUR event (drug or disease conflicting with the prescribed drug or prompting pharmacist professional service). |

| <b>Compound Segment Questions</b> | <b>Check</b> | <b>Claims Billing/Claim Rebill If Situational, <i>Payer Situation</i></b> |
|-----------------------------------|--------------|---|
| This Segment is always sent       |              |   |
| This Segment is situational       | X            | Required when the claim is a compound                                     |

|              | <b>Compound Segment<br/>Segment Identification (111-AM) = "1Ø"</b> |   |                    | <b>Claim Billing/Claim Rebill</b>                                |
|--------------|--|---|--------------------|--|
| <i>Field</i> | <i>NCPDP Field Name</i>  | <i>Value</i>  | <i>Payer Usage</i> | <i>Payer Situation</i>   |
| 45Ø-EF       | COMPOUND DOSAGE FORM DESCRIPTION CODE                              | Ø1 = Capsule<br>Ø2 = Ointment<br>Ø3 = Cream<br>Ø4 = Suppository<br>Ø5 = Powder<br>Ø6 = Emulsion<br>Ø7 = Liquid<br>1Ø = Tablet<br>11 = Solution<br>12 = Suspension<br>13 = Lotion<br>14 = Shampoo<br>15 = Elixir<br>16 = Syrup | M                  | <i>Payer Requirement:</i> Dosage form of the complete admixture. |

|        | Compound Segment<br>Segment Identification (111-AM) = "1Ø" |  |    | Claim Billing/Claim Rebill   |
|--------|--|--|----|--|
|        |  | 17 = Lozenge<br>18 = Enema                               |    |  |
| 451-EG | COMPOUND DISPENSING UNIT FORM INDICATOR                    | 1 = Each<br>2 = Grams<br>3 = Milliliters                 | M  |  |
| 447-EC | COMPOUND INGREDIENT COMPONENT COUNT                        | Maximum 25 ingredients                                   | M  | <i>Payer Requirement:</i> Count of compound product IDs (both active and inactive) in the compound mixture submitted.  |
| 488-RE | COMPOUND PRODUCT ID QUALIFIER                              | Ø3 = NDC   | M  |  |
| 489-TE | COMPOUND PRODUCT ID  | NDC  | M  |  |
| 448-ED | COMPOUND INGREDIENT QUANTITY                               | 9(7)v999   | M  |  |
| 449-EE | COMPOUND INGREDIENT DRUG COST                              |  | RW | <i>Imp Guide:</i> Required if needed for receiver claim determination when multiple products are billed.<br><br><i>Payer Requirement:</i> Use to submit compound ingredient cost paid. Populate as \$0.00 if nothing was paid for the particular ingredient. |
| 49Ø-UE | COMPOUND INGREDIENT BASIS OF COST DETERMINATION            | Ø8 = 340B / Disproportionate Share Pricing/Public Health | RW | <i>Imp Guide:</i> Required if needed for receiver claim determination when multiple products are billed.<br><br><i>Payer Requirement:</i> Submit Ø8 to identify 340B acquisition cost.   |

| Clinical Segment Questions  | Check | Claims Billing/Claim Rebill If Situational, <i>Payer Situation</i> |
|-----------------------------|-------|--|
| This Segment is always sent |       |  |
| This Segment is situational | X     | Required if the claim is for a GLP-1 medication                    |

|              | Clinical Segment<br>Segment Identification (111-AM) = "13" |                    |                    | Claim Billing/Claim Rebill  |
|--------------|--|--------------------|--------------------|---|
| <i>Field</i> | <i>NCPDP Field Name</i>                                    | <i>Value</i>       | <i>Payer Usage</i> | <i>Payer Situation</i>  |
| 491-VE       | DIAGNOSIS CODE COUNT                                       | Maximum count of 5 | RW                 | <i>Imp Guide:</i> Required if Diagnosis Code Qualifier (492-WE) and Diagnosis Code (424-DO) are used.<br><br><i>Payer Requirement:</i> Same as Imp Guide.   |
| 492-WE       | DIAGNOSIS CODE QUALIFIER                                   | Ø2 = ICD1Ø         | RW                 | <i>Imp Guide:</i> Required if the Diagnosis Code (424-DO) is used.<br><br><i>Payer Requirement:</i> Same as Imp Guide.  |
| 424-DO       | DIAGNOSIS CODE   |                    | RW                 | <i>Imp Guide:</i> Required if this field could result in different coverage, pricing, patient financial responsibility and/or drug utilization review outcome.<br><br>Required if this field affects payment for professional pharmacy service.<br><br>Required if this information can be used in place of prior authorization.<br><br><i>Payer Requirement:</i> Required for GLP-1 medications.<br><br>The value for this field is obtained from the prescriber or authorized representative. |

**\*\* End of Request Claim Billing/Claim Rebill (B1/B3) Payer Sheet Template**

## 1.2. Claim Reversal Transaction (B2)

Claim reversals (B2 Transactions) use the same Transaction Header Segment, Insurance Segment, and Claim Segment as Claim billing (B1) and Claim rebilling (B3) above. Other segments are not supported **for claim reversals**.



## 2. DUR Override Code Valid Values

### MEDICATION ASSISTED TREATMENTS

| 439-E4 REASON FOR SERVICE CODES | 441-E6 RESULT OF SERVICE CODE          |
|---------------------------------|--|
| AD – Additional Drug Needed     | 1B – Filled Prescription As-Is         |
| MN – Insufficient Duration      | 1D – Filled, with Different Directions |
| ND – New disease/diagnosis      | 1G – Filled with Prescriber Approval   |
| PN – Prescriber Consultation    | 3B – Recommendation not Accepted       |
|                                 | 3H – Follow Up/Report                  |

### PRENATAL THERAPY

| 439-E4 REASON FOR SERVICE CODES | 441-E6 RESULT OF SERVICE CODE    |
|---------------------------------|----------------------------------|
| CD – Chronic Disease Management | 1B – Filled Prescription As-Is   |
| ND – New disease/diagnosis      | 3B – Recommendation not Accepted |
| PA – Drug- Age                  | 3E – Therapy Changed             |
| PG – Drug Pregnancy             |                                  |
| PN – Prescriber Consultation    |                                  |
| SX – Drug-Gender                |                                  |

### PREGNANCY DUR

| 439-E4 REASON FOR SERVICE CODES | 441-E6 RESULT OF SERVICE CODE         |
|---------------------------------|---------------------------------------|
| PG – Drug Pregnancy             | 1B – Filled Prescription As-Is        |
| PN – Prescriber Consultation    | 1C – Filled with Different Dose       |
| CD – Chronic Disease Management | 1D – Filled with Different Directions |
|                                 | 3B – Recommendation not Accepted      |

**PHARMACIST PRESCRIPTIVE AUTHORITY**

| 439-E4 REASON FOR SERVICE CODES | 441-E6 RESULT OF SERVICE CODE    |
|---------------------------------|----------------------------------|
| DM- Drug misuse                 | 1B – Filled Prescription As-Is   |
| ND – New disease/diagnosis      | 3B – Recommendation not Accepted |
| PP – Plan Protocol              | 3N – Medication Administered     |
| DS- Tobacco Use                 |                                  |
| PH– Preventive Health           |                                  |
| PC – Patient Concern            |                                  |
| MC – Drug disease reported      |                                  |

**Medications Authorized for Incentive Fee when prescribed and dispensed by a Prescribing Pharmacist**

Hormonal Contraception

Smoking Cessation

Naloxone Prescribing

TB Testing

HIV PrEP

Covid-19 Treatment

### 3. Compound Claim Pricing

For compounding pharmacies, refer to section 4.19-B in the NM state plan [New Mexico Medicaid State Plan – New Mexico Health Care Authority](#); section Attachment 4.19-B Methods and Standards for Establishing Payment Rates Other Types for details regarding reimbursement of compounding fees.

## 4. Professional Billing

Please see the *837P Quick Sheet for Pharmacist Medication Management Services* available at [5010 HIPAA - Guides, FAQs and Submission Procedures – New Mexico Health Care Authority](#), to help facilitate the submission of pharmacist claim transaction data via the 837P Transaction to the State of New Mexico.